



Starbucks Coffee Company
PO Box 34067
Seattle, WA 98124-1067
206/447-1575

Events Northwest
P.O. Box 55428
Seattle, WA 98155

Dear Ian,

We'd like to take this opportunity to thank you for providing us with a very successful holiday party. As you had promised, the dealers were friendly and helpful, décor was wonderful and the equipment was professional. The days following our event, our partner feedback was positive, their excitement of this event was apparent.

As administrative assistants, we are always required to organize these events in addition to our daily workloads, which is not an easy task. Your willingness to drive to our office for planning meetings was invaluable. Your attendance while your staff set-up really enabled us to relax and enjoy both the planning aspects as well as the party.

Thank you, Ian, for your high level of customer service and for a wonderfully successful event.

Kind regards

Two handwritten signatures in black ink. The first signature is "Becky Beasley" and the second is "Kristin Zaverson".

Becky Beasley, Administrative Assistant
Kristin Zaverson, Administrative Assistant
Starbucks Coffee Company
2401 Utah Ave South
MS: SPH-1
Seattle, WA 98134